Timeline of NC FAST P4 Development and Rollout

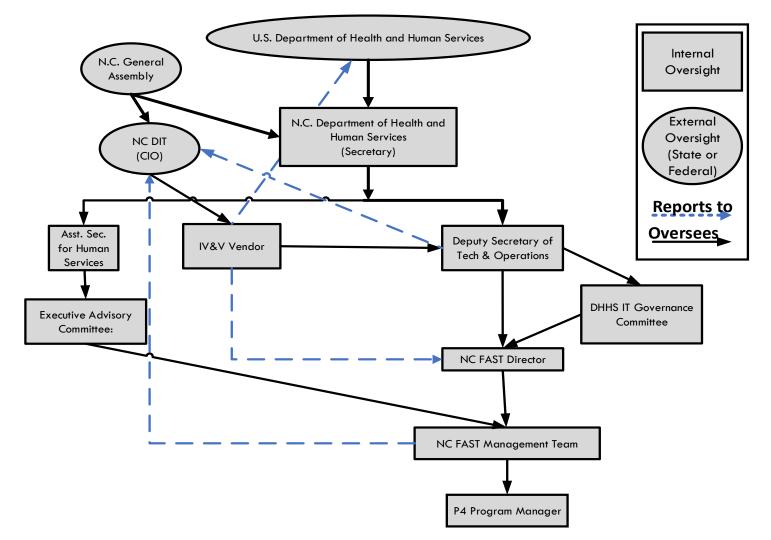|	**State/Social Services Actions**	**Federal Actions**
2015	• September: NC FAST workgroup develops business requirements for P4	• December: Federal review finds North Carolina child welfare system fails to meet all 14 performance measures
2016	• February: P4 development begins • June: NC FAST workgroup revises P4 business requirements • July: Session Law 2016-94 passes; requires P4 to be operational by Dec. 31, 2017	• January: Administration on Children, Youth and Families (ACYF) places the Department of Health and Human Services (DHHS) on three-year Performance Improvement Plan • June: New Federal Comprehensive Child Welfare Information System regulations 45 CFR § 1355.50 – 1355.59 support cost-effective, innovative technologies to automate case management data collection
2017	• July: Session Law 2017-41 (Rylan's Law) passes; governing reformation of NC social services and child welfare programs • August: P4 is rolled out to five counties: Franklin, Guilford, Richmond, Rockingham, and Sampson • December: North Carolina Association of County Department of Social Services sends letter to General Assembly detailing concerns with P4	
2018	• March: P4 is rolled out to six more pilot counties: Catawba, Chatham, Dare, Macon, Orange, and Rowan • March-May: DHHS pauses rollout, works with pilot counties and IBM on intensive redesign process • June: PIP policy changes/Modified Policy Manual implemented in NC FAST • December: Social Services Regional Supervision and Collaboration Working Group recommends General Assembly and DHHS reexamine plans to use NC FAST P4 for child welfare case management	• February: Family First Prevention Services Act passes, allowing federal child welfare funds to be used for prevention services
2019	• January-February: Additional 23 counties rolled into NC FAST P4 for Intake and Assessment • March: Senate Bill 212 proposes making NC FAST P4 optional for non-pilot counties • November: Session Law 2019-240 passes; postpones implementation of P4 case management until July 2020; requires pilot counties to continue using P4, allows other counties to opt out; requires Program Evaluation Division to report on case management functionality; requires DHHS to issue a Request for Information (RFI) for improving or replacing P4	• December: ACYF grants approval of NC FAST Advanced Planning Document update if DHHS creates a plan to recompete IBM/Cúram and Maximus contracts; establishes conditions for Title IV-E funding for P4; allows retroactive Comprehensive Child Welfare Information System payments for P4 if North Carolina maintains compliance
2020	• January: P4 rollout plans halted pending Program Evaluation Division study and RFI; restricted budget eliminates most P4 contracted staff, hindering further P4 development and improvement	

Source: Program Evaluation Division based on state and federal legislation and information from DHHS. ACYF is the U.S. Department of Health and Human Services's Administration on Children, Youth and Families.

NC FAST Oversight and Reporting Structure

Source: Program Evaluation Division based on the 2019 NC FAST Advanced Planning Document Update.